

# RESIDENTIAL DISCLOSURE LABEL

## NORDIC ENERGY SERVICES, LLC

Electric suppliers and distribution companies are required to provide customers with a disclosure label. The label enables customers to look at the energy sources, air emissions, and information about the supplier's company in order to make a more informed choice of a power supplier.

Generation Price Average price per kWh at different levels of use.*	Residential - Avg. Price per kWh				Commercial - Avg. Price per kWh				
	Avg. Use perMonth	250 kWh	500 kWh	1,000kWh	2,000kWh	1,000 kWh	10,000 kWh	20,000kWh	40,000kWh
Fitchburg	N/A	N/A	N/A	N/A	N/A	0.09431	N/A	N/A	N/A
National Grid	0.09375	0.09467	0.09384	0.09822	0.09360	0.09759	N/A	N/A	N/A
NSTAR	0.09748	0.09920	0.09879	0.09905	0.09049	0.09952	N/A	N/A	N/A
Western Mass	0.09413	0.08829	0.09128	N/A	0.09413	0.09128	N/A	N/A	N/A

<b>Contract</b>	<ul style="list-style-type: none"> <li><b>Minimum contract:</b> No contract minimum</li> <li><b>Contract Terms:</b> See your contract Terms of Service for information about your rate plan.</li> </ul>
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<b>Power Sources</b> Demand for electricity from Nordic Energy in the period 6/1/16-5/30/17 was met from the following sources.*	<table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th>Power Sources</th> <th>Total</th> </tr> </thead> <tbody> <tr><td>Biomass</td><td>0%</td></tr> <tr><td>Coal</td><td>3%</td></tr> <tr><td>Diesel</td><td>0%</td></tr> <tr><td>Hydro-large</td><td>1%</td></tr> <tr><td>Hydro-small</td><td>0%</td></tr> <tr><td>Imported Power</td><td>20%</td></tr> <tr><td>Municipal Solid Waste</td><td>0%</td></tr> <tr><td>Natural Gas</td><td>38%</td></tr> <tr><td>Nuclear</td><td>29%</td></tr> <tr><td>Oil</td><td>8%</td></tr> <tr><td>Other Renewable</td><td>1%</td></tr> <tr><td>Solar</td><td>0%</td></tr> <tr><td>Wind</td><td>0%</td></tr> <tr><td><b>Total</b></td><td><b>100%</b></td></tr> </tbody> </table> <p>*Nordic Energy Services, LLC procures 100% of its power from the New England System Mix. Total Power Sources may not equal 100% due to rounding.</p>	Power Sources	Total	Biomass	0%	Coal	3%	Diesel	0%	Hydro-large	1%	Hydro-small	0%	Imported Power	20%	Municipal Solid Waste	0%	Natural Gas	38%	Nuclear	29%	Oil	8%	Other Renewable	1%	Solar	0%	Wind	0%	<b>Total</b>	<b>100%</b>
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Wind	0%																														
<b>Total</b>	<b>100%</b>																														

<b>Air Emissions</b> Carbon dioxide (CO <sub>2</sub> ), nitrogen oxide (NO <sub>x</sub> ), and sulfur dioxide (SO <sub>2</sub> ) emission rates from these sources, relative to the regional average, and to the emission rates of a new generating unit.	<div style="display: flex; justify-content: space-between;"> <div style="text-align: left;"><b>New Unit Rates ▼</b></div> <div style="text-align: right;"><b>Regional Average ▼</b></div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <span><b>Lower Emissions</b></span> <span><b>Higher Emissions</b></span> </div>
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<b>Labor Information</b>	<ul style="list-style-type: none"> <li>68% of the electricity associated with Nordic Energy came from power sources that used replacement labor during disputes between 6/1/16-5/30/17.</li> <li>32% of the electricity associated with Nordic Energy came from power sources with union contracts with their employees 6/1/16-5/30/17.</li> </ul>
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**NOTES:**

1. Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is based on the most recently available information for the NEPOOL Generation Information System. Nordic Energy procures all of its electricity supply through system power contracts from the system, not from specific generating units. Nordic Energy began serving customers in Massachusetts in September 2016.

2. See reverse side and your Terms of Service for further information on this label. For additional information, you may contact Nordic Energy Services, LLC at 1-877-808-1022, the Massachusetts Department of Public Utilities Consumer Division at 1-877-866-5066, [www.mass.gov/dpu](http://www.mass.gov/dpu), or the Massachusetts Division of Energy Resources, [www.mass.gov/doer](http://www.mass.gov/doer).